

Figure 1

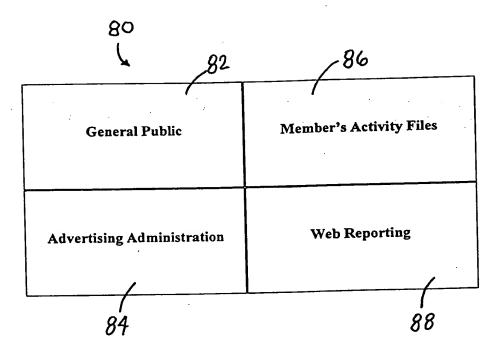


Figure 2

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The state of the s

Name:	John and				310					
Address:	4 Trap Fa	lls Road		_	710					
City:	New Can	aan								
State:	Connection	cut								
Zip Code:	06840									
	<u>.</u>				/3	20	·			
MORTGAGE << Edi										
Principal:		\$250,000.00						\$2,500.00		
Interest Rate:		9%			Start Date:		\$3,800	07/13/00		
Term:		30							1 1	
Type:		Fixed			Assessment	\$250,0	100			
Lender:		World Lending ar		ng and	nd Savings Bank				l.	
CHECKII	CTC	·····			SAVINGS	TO D	ATE		H	
CHECKLISTS Move to: >		Move from: >		Total:			?	1 1		
Phase 2		Phase 5			Interior:			\$3,532 \$2,287		
		1			Exterior:		\$1,245		1 1	
	. ,	. L								
CURRENT	REQUES	TS							1	
Vendor		S	tatus				avings ,		11	
GE Appliances		Order placed - 09							11	
	United Van Lines Ore		Order placed - 08/22/2000			\$3000			1	
Duct Doctors		Info Only - 07/28							11	
Twin Paint	ing		uote - 0	7/28/20	000		BD		۱ ۱	
MV DEM	NDEDS		A	dd >>		- T			1	-:
MY REMINDERS Event		Event Date				Reminder Date		1 [
My Anniversary			06/25/00				06/15/00		11	
Call travel agent			07/03/00		1		Not Selected]	
Timmy's Birthday			08/20/00			08/		3/15/00		
									,	-
HOME IN	PROVEM	ENTS		<< A	dd >>			<u> </u>	17	-3
Project			Vendor			Date	Savings	4		
Kitchen cabinets			The Cabinet Company		<u> </u>	09/30/00	\$75	4		
Remodel bathroom			ABC Remodeling			08/26/00	\$1,000	+ 1		
Landscaping			Steve's Landscaping Decks, Patios & More			07/14/00 07/01/00	\$125 \$400	$\left\{ \ \right\}$		
Build deck		<u>-</u>		Deck	s, Patios & More		07/01/00	3400	۱ ۱	
SETTLEN	1ENT DO	CUME	NTS		· · · · · · · · · · · · · · · · · · ·				1	-:
Document		Date			View				1	
	07/11/00			Download: HUD (PDF:256K) Download: PDF (PDF:238K)				1 1		
HUD Closing Do			1/00 1/00s	}					4 1	

Figure 3

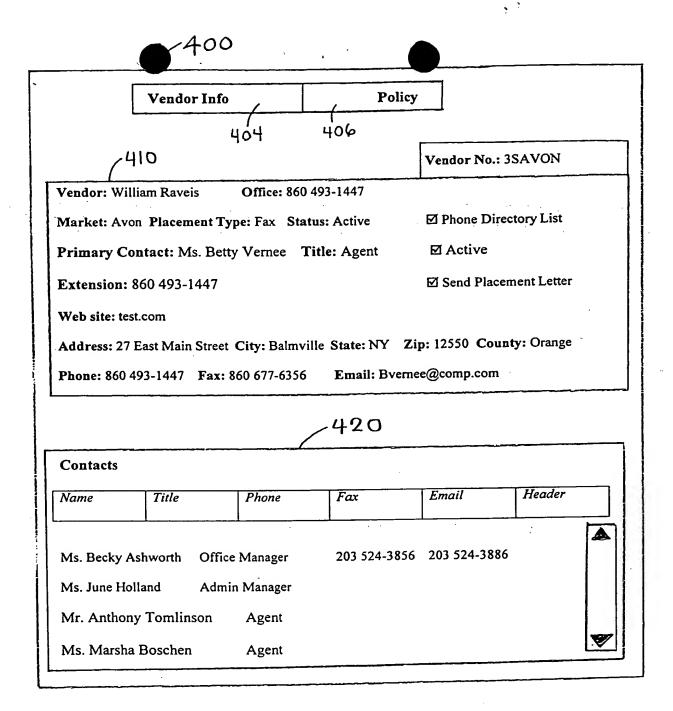


Figure 4

Service Available	Services Assigned	
Alarm needs	Alarms	
Cable	Cable TV	
Card activation	Electric	
Gas	Home Listing	
Home findings	Insurance needs	
Home inspection	Legal needs	
Home mortgage	Oil	
Home warranty	Painting services	
Inspection	Phone services	
Insurance	Phone service	
Internet	Propane	
Newspaper	Rental needs	540
,	Security	
	Self move	• •)•
	Storage	
	Storage needs	
7	Truck rental	
	Van lines	
	Vans	
	Web service	
	Wireless	
	Alarm needs Cable Card activation Gas Home findings Home inspection Home mortgage Home warranty Inspection Insurance Internet	Alarms Cable Cable TV Card activation Electric Gas Home Listing Home findings Insurance needs Home inspection Legal needs Home warranty Painting services Insurance Phone services Insurance Propane Newspaper Rental needs Security Self move Storage Storage storage needs Truck rental Van lines Vans Web service

Figure 5

Service: Hor	ne Findings			
Survey ID: 9843752 Agent: Ms.	Barabara Pund	Vendor: William Raveis		
Move Consultant: Mary	e	Vendor ID: CMSAT-ug		
Extension: 104		Contact: Bart Claiborn		
		/ 20		
		620 		
MOVE CONSULTANT				
Promptness in returning calls:	Kno	Knowledge:		
Explanation of Program:	Courtesy:			
Overall Performance:				
VENDOR				
Promptness in returning calls:	Knowledge:			
Explanation of Program:	Courtesy:			
Overall Performance:				
		640		
Is there more we could have done for ye	ou?			
	•			

Figure 6

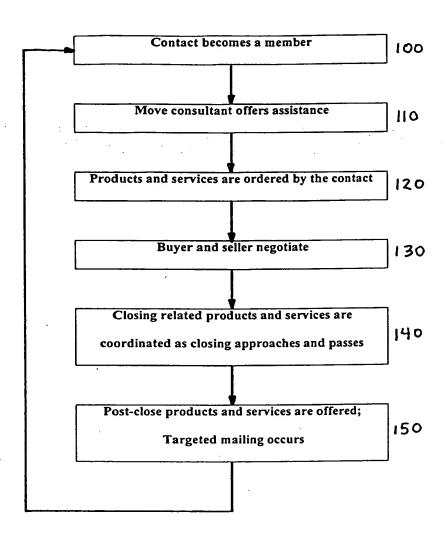


Figure 7